GOVERNMENT OF MALAWI

MINISTRY OF HEALTH

PRESS RELEASE

21ST JUNE 2021

MALAWI ROLLS OUT DIGITAL VERIFICATION OF COVID-19 CERTIFICATES

The COVID-19 pandemic continues to adversely impact global travel, disrupting trade, tourism and other economic activities. To mitigate against these effects and to allow for economic activities dependent on international travel, many governments are requiring travellers to present negative COVID-19 certificates at various points of entry.

To ensure the integrity of presented certificates at Malawi’s borders, The Ministry of Health in collaboration with the African Union and Africa CDC, with technical support from the PanaBIOS Consortium (https://www.panabios.org), are implementing an online system to authenticate and verify travellers’ COVID-19 certificates in line with the Trusted Travel (TT) framework (https://www.africacdc.org/trusted-travel). The Malawi model of implementation is also compatible with the upcoming Delphix regional e-health framework supported by the East, Central, and Southern African Health Community (ECSA).

The Ministry of Health is therefore notifying travellers to first visit the following authorized laboratories, National Microbiology Reference Laboratory (CHSU), Kamuzu Central Hospital, Queen Elizabeth Central Hospital, Zomba Central Hospital and Mzuzu Central Hospital Laboratories to take a Reverse Transcription Polymerase Chain Reaction (RT PCR) COVID-19 test and ensure that test results issued by the laboratory have Trusted Travel (TT) codes that can be verified by Airlines and Port Health Authorities. Travellers who test at the authorized laboratories will receive a text (SMS) and/or email message from either or both the testing laboratory and admin@panabios.org with additional information on how to generate a Travel Code (TC) at trustedtravel.panabios.org. If a test result meets the exit and entry requirements of Malawi and the traveller’s destination, the system will instantly issue the Travel Code(TC) online.
In-bound travellers from countries which do not have enough TT-authorized laboratories are permitted to use the UNDP-sponsored Global Haven system (accessible on the “check-in” pages at www.globalhaven.org and trustedtravel.panabios.org) to upload their COVID-19 test results. All such uploads are automatically scanned by a forensic system that can flag fake or illegible documents for further investigation. **Uploading fake documents can impair one’s ability to travel globally.**

All travellers departing from Malawi will be expected to have the TT code on their test result certificates. **Starting on 1st of July 2021, NO traveller will depart from Malawi without verification of their certificates using the TT process.** No laboratories are permitted to issue COVID-19 certificates without TT codes from 1st of July 2021. In-bound and transiting passengers/visitors are also mandatorily required to show a TC code issued after successful validation of their test result by the Global Haven verifier.

All travelers are strongly encouraged to sign up for accounts on trustedtravel.panabios.org with the same email address and mobile numbers they provided to the testing laboratories during testing.

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SECRETARY FOR HEALTH